

An announcement from Kidlington Library

February 2021

New Click-and-Collect Service

The library is closed at the moment due to the current lockdown restrictions but we are able to offer a Click & Collect Service. This is an exciting, new, and **free** service for customers of all ages who are interested in a new way to explore books and reading during lockdown. Although we are currently unable to open our doors for library browsing, the government has specified that libraries may offer this service during this period.

How it works

Complete the **click and collect form** on the Oxfordshire Libraries website. Tell us what sort of books you like to read and choose a library collection point from the list. Our experienced and knowledgeable library staff will hand-pick up to six books that fit your interests and preferences. We aim to meet your request within 24 hours. We'll contact you when your collection is available, and you'll have three days to pick them up. We will aim to select books that you'll enjoy. But even if we do not always hit the mark, it could be fun and exciting. Who knows, you might discover something new!

This service is only available to library customers who **have a library card**. If you are not a library member, it's easy to apply to join the library. We'll email your library number to you.

Borrowing audiobooks and DVDs

You can order audiobooks and DVDs, but there may be a charge for these items. During lockdown, we are unable to take payments in a library. We'll apply the charges to your library account, and you can:

- pay at a library when they reopen
- pay charges online.

To pay online, logon to your library account with your library number and PIN. Then select **My charges**.

Requesting a specific book

Click and collect isn't designed for you to request specific items. Use the online library catalogue or the library app to reserve the items you want. There may be charges for reservations.

When the items are due back

All loans will be until April 2021. We'll specify the exact date on a receipt when you collect the items.

You may want to return them earlier and **order some more**. Return the items via the Kidlington library letterbox.

If you are unable to request books online you can phone the library during our normal opening hours. We will fill out the Click & Collect form for you and phone you once the books have been selected. We can also request a specific book for you for which there may be a charge. Once the request has been satisfied you can collect it during our normal opening hours.

Another useful free resource is the Oxfordshire Libraries app. You will need your library card number and PIN. Once downloaded you can access your account, download a huge selection of magazines and newspapers from all over the world, request books, access a huge range of free online resources and even prepare for a driving test with a practice theory test.

Have a look at the Oxfordshire Libraries website for more information and details of more free resources such as Ancestry – you may be researching you family tree during lockdown, competitions, reading challenges, music streaming, homework and study resources, download e-books and audio books, and also to join the library.

Also check out Oxfordshire Libraries on Facebook or @Oxonlibraries on Twitter for up to date information about free online activities such as Storytimes, Rhymetimes and Origami.

Useful Contact Details

Oxfordshire Libraries website to **join** or fill in a **click & collect form**

<https://www.oxfordshire.gov.uk/residents/leisure-and-culture/libraries>

Kidlington Library Tel: 01865-373067

Current Opening Hours

- Monday, Tuesday, Thursday & Friday 9.30am – 5.00pm
- Saturday 9.00am – 1.00pm
- Wednesday & Sunday Closed all day.